

BILL OF RIGHTS

1. All persons receiving services from ZION Integrated Behavioral Health Services shall retain all rights, benefits and privileges guaranteed by Federal, State, and local law, except those specifically lost through the due process of law.
2. Patients have the right to live in the community of their choice without restraints on their independence, except those restraints to which all citizens are subject.
3. Patients have the right to be treated with courtesy, dignity and are at all times entitled to respect for their individuality, and the recognition that their strengths, abilities, needs, and preferences are not determinable based on a psychiatric diagnosis.
4. Patients have the right to be notified of all rights accorded them as recipients of services at time of admission or intake, and in terms that he or she understands.
5. Patients have the right to be treated in the least restrictive setting to meet their needs. ZION Integrated Behavioral Health Services does not utilize seclusion or restraint as part of its clinical practices.
6. Patients have the right to receive services conducted in a manner reflecting quality professional and ethical standards of practice and shall be apprised of the organization's code of ethics/conduct.
7. Patients have the right to receive services without discrimination based on race, color, sex, sexual orientation, age, religion, national origin, domestic/marital status, political affiliation or opinion, veteran status, physical/mental handicap, or ability to pay for services.
8. Patients have the right to be treated in an environment free from physical abuse, sexual abuse, physical punishment, or psychological abuse by threatening, intimidating, harassing, neglect, or humiliating actions on the part of staff.
9. Patients have the right to be fully informed of the services to be provided, the right to consent to services, and the right to refuse services (with the exception of legally mandated services) without fear of retaliation or loss of rights.
10. Patients have the right to express choice regarding the composition of their treatment team. To the extent possible, ZION Integrated Behavioral Health Services will attempt to accommodate this choice.
11. Patients have the right to privacy during facility visits. Individuals and/or group visits are permitted only when the purpose of the visitation is education or professional in nature. Planning for outside visitors shall provide for limited interruption of patient routine, therapeutic or rehabilitative programs, and related activities. Patients will be given notice of such visitation.
12. Patients have the right to confidentiality. Information may not be released without the patient's written permission, except as the law permits or requires.
13. Patients have the right to review the patient's record at any reasonable time upon request and shall be afforded the assistance of an appropriate clinical employee in cases where a reasonable concern exists of possible harm to the patient through the misinterpretation of information in the record.
14. Patients, along with family or significant other(s), when appropriate, have the right to participate in their treatment and treatment planning. Patients have a right to a full and complete explanation of the nature of treatment and any known or potential risks involved therein.
15. Patients have the right to an individualized, written treatment plan to be developed promptly following admission, treatment based on the plan, periodic review and reassessment of needs, and appropriate revisions of the plan including a description of services that may be needed following discharge from services.

FORM IS POSTED AT EACH OFFICE SITE